



**MENGER**  
PUBLIC SAFETY TRAINING

## **DE-ESCALATION TECHNIQUES TCOLE# 1849 8 Hrs TCOLE Credit**



**Hosted By: Williamson County Sheriff's Office**

### **About**

This 8-hour course provides Texas Peace Officers with the newly developed de-escalation techniques developed by the Police Executive Research Forum (PERF). The course, ICAT (Integrating Communication, Assessment, and Tactics) satisfies the mandated requirement for officers for advancing their license to Advanced Peace Officer required by Senate Bill #1849.

**When:** February 23, 2026

**Where:** 8160 Chandler Road,  
Hutto, Texas 78634

**Tuition:** \$50.00

### **Topics covered**

- Recognizing signs of escalating behavior
- Active listening and empathetic communication skills
- Verbal de-escalation strategies
- Body language awareness and interpretation
- Managing personal space and maintaining safety
- Effective crisis intervention techniques
- When to seek backup and specialized support

### **Benefits of Attending**

- Enhance public safety and community trust
- Reduce risk of physical confrontations
- Improve officer decision-making in high-stress situations
- Develop greater confidence in managing challenging encounters

### **CONTACT US**

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(800)489-8190

### **VISIT OUR WEBSITE FOR REGISTRATIONS**

[MengerPublicSafety.com](http://MengerPublicSafety.com)

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